

**Queensland Country Health Fund****Better Hospital (Silver+) \$500 excess & Young Support Extras****\$485.72 / month**

(Before Rebate, Discount &amp; Loading)

Available in WA

You may be entitled to an Australian Government Rebate on the above premium. Your premium may also include a Lifetime Health Cover Loading, an Age-based Discount or an insurer discount. Check with your insurer for details.

**This policy covers:** One adult & dependants (2 or more people, only one of whom is an adult).

Children (0 - 17), non-classified\* dependant (18 - 20) and students (21 - 31), as well as persons with a disability who qualify as a child, non-classified\* dependant and student in these age ranges.

\*Non-classified dependant: Still allowed on a Family Policy

- This policy exempts you from the Medicare Levy Surcharge.
- This policy provides accident cover - check with insurer for details.
- This policy provides benefits for travel or accommodation outside of hospital - check with insurer for details.

**Policy ID: QCH/5Y2A/WODQ1D****Source:** Private Health Information Statement (PHIS)

## Hospital Cover

✓ Covered

R Restricted Cover

✗ Not Covered

**This policy includes cover for**

- |                                                           |                                   |                                                                  |
|-----------------------------------------------------------|-----------------------------------|------------------------------------------------------------------|
| ✓ Assisted reproductive services                          | ✓ Ear, nose and throat            | ✓ Male reproductive system                                       |
| ✓ Back, neck and spine                                    | ✓ Eye (not cataracts)             | ✓ Miscarriage and termination of pregnancy                       |
| ✓ Blood                                                   | ✓ Gastrointestinal endoscopy      | ✓ Pain management                                                |
| ✓ Bone, joint and muscle                                  | ✓ Gynaecology                     | ✓ Pain management with device                                    |
| ✓ Brain and nervous system                                | ✓ Heart and vascular system       | ✓ Palliative care                                                |
| ✓ Breast surgery (medically necessary)                    | ✓ Hernia and appendix             | ✓ Plastic and reconstructive surgery (medically necessary)       |
| ✓ Cataracts                                               | R Hospital psychiatric services   | ✓ Podiatric surgery (provided by a registered podiatric surgeon) |
| ✓ Chemotherapy, radiotherapy and immunotherapy for cancer | ✓ Implantation of hearing devices | ✓ Pregnancy and birth                                            |
| ✓ Dental surgery                                          | ✓ Insulin pumps                   | ✓ Rehabilitation                                                 |
| ✓ Diabetes management (excluding insulin pumps)           | ✓ Joint reconstructions           | ✓ Skin                                                           |
| ✓ Dialysis for chronic kidney failure                     | ✓ Joint replacements              | ✓ Sleep studies                                                  |
| ✓ Digestive system                                        | ✓ Kidney and bladder              | ✓ Tonsils, adenoids and grommets                                 |
|                                                           | ✓ Lung and chest                  |                                                                  |

**This policy does not include cover for**

- ✗ Weight loss surgery

The benefits paid for hospital treatment will depend on the type of cover you purchase and whether your fund has an agreement in place with the hospital in which you are treated. See 'Agreement Hospitals' on [privatehealth.gov.au](https://privatehealth.gov.au) for which hospitals have arrangements with your insurer – <https://privatehealth.gov.au/dynamic/agreementhospitals>.

Under this policy, you may have to pay out-of-pocket costs above what you get from Medicare or your private health insurer. Before you go to hospital, you should ask your doctors, hospital and health insurer about any out-of-pocket costs that may apply to you.

#### The following payments may also apply for hospital admissions

**Excess:** You will have to pay an excess of \$500 per admission. This is limited to a maximum of \$500 per person and \$1000 per policy per year.

**Co-payments:** No co-payments

#### The following waiting periods for hospital admissions apply to new or upgrading members

##### Waiting periods:

- 2 months for palliative care, rehabilitation and hospital psychiatric treatments, even if pre-existing
- 12 months for other pre-existing conditions
- 12 months for pregnancy and birth (obstetrics)
- 2 months for all other treatments

##### Gap Cover

This provider offers 'known gap' or 'no gap' cover for medical bills for this product. The Medical Costs Finder (<https://www.health.gov.au/resources/apps-and-tools/medical-costs-finder>) lets you find out more about the cost of specialist medical services.

##### Other features of this hospital cover

No excess applies for Dependent Children up to and including 21 years

**For further information about this policy see:** [https://www.queenslandcountry.health/siteassets/product-factsheet-download/better\\_young\\_support.pdf](https://www.queenslandcountry.health/siteassets/product-factsheet-download/better_young_support.pdf)

By using this health insurer's "preferred providers" you will have lower out-of-pocket costs on selected allied health services and have access to more "no gap" services. See <https://www.queenslandcountry.health/provider-search/premier-provider-network/>.

Policy ID: QCH/5Y2A/WODQ1D Source: [Private Health Information Statement \(PHIS\)](#)

## Extras Cover

#### This policy **includes** General treatment (Extras) cover for

Note, for treatments marked with \* : Hearing aid limit increases with length of membership – up to 10 years \$1,000, 10-15 years \$1,500, and 15 years + \$2,000. Benefits on the purchase (or hire where applicable) of Health Appliances and Services approved by Queensland Country Health Fund with a limit of \$2,000 per person per Membership Year (sub-limits and benefit replacement periods apply to some items). Please contact Queensland Country Health Fund regarding benefit availability prior to purchasing an Appliance or Service.

| Treatment & waiting period (months) |   | Benefit limits per 12 months unless otherwise stated                                                                                                                                                                | Examples of maximum benefits                                                                           |
|-------------------------------------|---|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| ✓ Acupuncture                       | 2 | <b>\$500 per person up to \$300 per service up to \$1,000 per policy</b><br>combined limit for acupuncture, chinese medicine, chiropractic, orthotics (podiatric orthoses), osteopathy, podiatry & remedial massage | <ul style="list-style-type: none"><li>• Initial visit: \$30</li><li>• Subsequent visit: \$30</li></ul> |

|                                         |    |                                                                                                                                                                                                                     |                                                                                                                                                      |
|-----------------------------------------|----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| ✓ Blood glucose monitors*               | 12 | <b>\$2,000 per person 1 appliance(s) every 3 years (combined limit for blood glucose monitors &amp; other services, Sub-limits apply)</b>                                                                           | <ul style="list-style-type: none"> <li>Per monitor: 100% of charge</li> </ul>                                                                        |
| ✓ Chinese medicine                      | 2  | <b>\$500 per person up to \$300 per service up to \$1,000 per policy</b><br>combined limit for acupuncture, chinese medicine, chiropractic, orthotics (podiatric orthoses), osteopathy, podiatry & remedial massage | <ul style="list-style-type: none"> <li>Initial visit: \$30</li> <li>Subsequent visit: \$30</li> </ul>                                                |
| ✓ Chiropractic                          | 2  | <b>\$500 per person up to \$300 per service up to \$1,000 per policy</b><br>combined limit for acupuncture, chinese medicine, chiropractic, orthotics (podiatric orthoses), osteopathy, podiatry & remedial massage | <ul style="list-style-type: none"> <li>Initial visit: \$42</li> <li>Subsequent visit: \$30</li> </ul>                                                |
| ✓ General dental                        | 2  | <b>\$500 per person up to \$1,000 per policy</b><br>combined limit for general dental & major dental                                                                                                                | <ul style="list-style-type: none"> <li>Fluoride treatment: \$18</li> <li>Scale &amp; clean: \$67</li> <li>Periodic oral examination: \$42</li> </ul> |
| ✓ Health management / Healthy lifestyle | 2  | <b>\$125 per person up to \$250 per policy</b>                                                                                                                                                                      | <ul style="list-style-type: none"> <li>Health management: \$125</li> </ul>                                                                           |
| ✓ Hearing aids*                         | 12 | <b>\$1,000 limit renews every 3 Membership Years</b>                                                                                                                                                                | <ul style="list-style-type: none"> <li>Hearing aid: 100% of charge</li> </ul>                                                                        |
| ✓ Home nursing*                         | 12 | <b>\$1,000 per person Sub-limits apply</b>                                                                                                                                                                          | <ul style="list-style-type: none"> <li>Initial visit: \$50</li> <li>Subsequent visit: \$50</li> </ul>                                                |
| ✓ Major dental                          | 12 | <b>\$500 per person up to \$1,000 per policy</b><br>combined limit for general dental & major dental                                                                                                                | <ul style="list-style-type: none"> <li>Surgical tooth extraction: \$135</li> <li>Full crown veneered: \$500</li> </ul>                               |
| ✓ Non PBS pharmaceuticals               | 2  | <b>\$150 per person up to \$300 per policy</b><br>combined limit for non pbs pharmaceuticals & vaccinations                                                                                                         | <ul style="list-style-type: none"> <li>Per eligible prescription: \$45</li> </ul>                                                                    |
| ✓ Optical                               | 2  | <b>\$225 per person up to \$450 per policy</b>                                                                                                                                                                      | <ul style="list-style-type: none"> <li>Multi-focal lenses &amp; frames: \$225</li> <li>Single vision lenses &amp; frames: \$225</li> </ul>           |
| ✓ Orthotics (podiatric orthoses)        | 2  | <b>\$500 per person up to \$300 per service up to \$1,000 per policy</b><br>combined limit for acupuncture, chinese medicine, chiropractic, orthotics (podiatric orthoses), osteopathy, podiatry & remedial massage | <ul style="list-style-type: none"> <li>Orthotics supply &amp; fit: 100% of charge</li> </ul>                                                         |
| ✓ Osteopathy                            | 2  | <b>\$500 per person up to \$300 per service up to \$1,000 per policy</b><br>combined limit for acupuncture, chinese medicine, chiropractic, orthotics (podiatric orthoses), osteopathy, podiatry & remedial massage | <ul style="list-style-type: none"> <li>Initial visit: \$42</li> <li>Subsequent visit: \$30</li> </ul>                                                |
| ✓ Physiotherapy                         | 2  | <b>\$400 per person up to \$800 per policy</b><br>sub-limits apply                                                                                                                                                  | <ul style="list-style-type: none"> <li>Initial visit: \$42</li> <li>Subsequent visit: \$37</li> </ul>                                                |
| ✓ Podiatry                              | 2  | <b>\$500 per person up to \$300 per service up to \$1,000 per policy</b><br>combined limit for acupuncture, chinese medicine, chiropractic, orthotics (podiatric orthoses), osteopathy, podiatry & remedial massage | <ul style="list-style-type: none"> <li>Initial visit: \$30</li> <li>Subsequent visit: \$30</li> </ul>                                                |

|                    |   |                                                                                                                                                                                                                     |                                                                                                    |
|--------------------|---|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|
| ✓ Remedial massage | 2 | <b>\$500 per person up to \$300 per service up to \$1,000 per policy</b><br>combined limit for acupuncture, chinese medicine, chiropractic, orthotics (podiatric orthoses), osteopathy, podiatry & remedial massage | <ul style="list-style-type: none"><li>Initial visit: \$35</li><li>Subsequent visit: \$35</li></ul> |
| ✓ Vaccinations     | 2 | <b>\$150 per person up to \$300 per policy</b><br>combined limit for non pbs pharmaceuticals & vaccinations                                                                                                         | <ul style="list-style-type: none"><li>Per service: \$45</li></ul>                                  |

**This policy does not include General treatment (Extras) cover for**

- |                                 |                            |                  |
|---------------------------------|----------------------------|------------------|
| ✗ Ante-natal/Post-natal classes | ✗ Exercise physiology      | ✗ Psychology     |
| ✗ Audiology                     | ✗ Eye therapy (orthoptics) | ✗ Speech therapy |
| ✗ Dietetics/dietary advice      | ✗ Occupational therapy     |                  |
| ✗ Endodontic                    | ✗ Orthodontic              |                  |

**Other features of this general treatment cover:** Health management (Healthy Living benefit) provides benefits towards the costs of metabolic dieticians or nutritionists consultations to assist with weight management, diabetes education consultations, quit smoking programs, skin checks for skin cancers (except where there is a Medicare benefit), bowel screening and bone density tests, a second yearly prostate specific antigen test not covered by Medicare, supermarket tours conducted by a dietitian or other allied health professional qualified to provide nutrition advice, and gym memberships/personal training sessions provided under an approved health management or chronic disease management program. Please contact the insurer for full details.

**For further information about this policy see:** [https://www.queenslandcountry.health/siteassets/product-factsheet-download/better\\_young\\_support.pdf](https://www.queenslandcountry.health/siteassets/product-factsheet-download/better_young_support.pdf)

## Ambulance cover

In WA this policy provides:

Emergency: With a waiting period of 1 day, limited to 1 service per year.

Call-out fees: Will not be paid.

**Other features of this ambulance cover:** This product provides Australia wide cover for one emergency ambulance transport service or on-the-spot emergency treatment per person per Membership Year Australia wide. Other conditions apply – for more information please visit <https://www.queenslandcountry.health/cover-options/ambulance-cover/>.

**For further information about this policy see:** <https://www.queenslandcountry.health/cover-options/ambulance-cover/>

## Insurer Details

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Call now  1800 813 415 Sponsor link**Queensland Country Health Fund** <https://www.queenslandcountry.health/> [info@queenslandcountry.health](mailto:info@queenslandcountry.health) 1800 813 415

**Disclaimer:** This document is not a Private Health Information Statement (PHIS), and it is not intended to replace that document. The details contained in the **healthslips.com.au Policy Information** was provided by the insurer to the Australian Government. It is intended as general information. It may not take into account your circumstances. For further information contact the insurer. Information used is Licensed from the Commonwealth of Australia under a Creative Commons 3.0 licence. Private Health Information Statement is available from the Private Health Insurance Ombudsman website at <https://privatehealth.gov.au/dynamic/Premium/PHIS/QCH/5Y2A/WODQ1D>